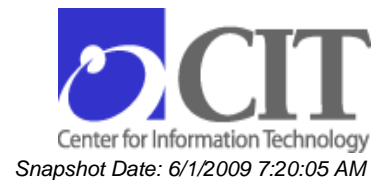


## Customer Service Report for ASB

For the period: Friday, May 01, 2009 12:00:00 AM to Sunday, May 31, 2009 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	ASB	Web	Other	DCS	ASB	Other	DCS	ASB	Other	To Close
<b>ASR</b>											
Colocation-OFF	0	2	0	1	0	0	1	0	2	0	0
Colocation-ON	0	1	0	4	0	1	0	0	4	0	0
Other	0	0	0	8	0	2	0	0	6	0	0
Unix	0	0	0	1	0	0	0	0	1	0	0
<b>Email</b>											
Exchange Email	0	2	0	0	0	0	0	0	0	2	0
<b>EOS</b>											
User Applications	0	3	0	0	0	0	3	0	0	0	0
<b>OS/390</b>											
Printer/VPS	0	0	0	16	0	1	0	0	15	0	0
Wylbur	0	1	0	0	0	0	0	0	1	0	0
<b>Web Site Issue (non-CIT)</b>											
Broken Link	1	0	0	0	0	1	0	0	0	0	0
<b>Grand Total:</b>	<b>1</b>	<b>9</b>	<b>0</b>	<b>30</b>	<b>0</b>	<b>5</b>	<b>4</b>	<b>0</b>	<b>29</b>	<b>2</b>	<b>0</b>

Total Tickets Closed:	31
Total Tickets Assigned/Pending/Checked Out:	9
Total Tickets Created:	40